Frequently Asked Questions

Update on New IET Digital Library Platform

We are pleased to announce that the new IET Digital Library platform has now been launched.

Developed with researchers and engineering professionals in mind, the product has been re-designed with a fresh, new look and an enhanced interface. With improved site navigation and search functionality, the new IET Digital Library will be optimised for faster information discovery.

Our new platform will continue to provide access to all IET content available to you on the existing IET Digital Library service, including journals, eBooks, magazines and conference publications. You will be automatically upgraded to the new website when we launch later this month.

What has changed since the last communication?

The following features **will no longer be available** at the time of launch:

- Popular articles list showing the latest trends
- Athens and Shibboleth authentications

We have updated the FAQs and the check list to help your smooth transition to the new IET Digital Library.

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About the new platform

Why is the IET Digital Library moving to a new platform?

Our current platform provider, the American Institute of Physics (AIP), will cease to act as a hosting service for all publishers and is shutting down their Scitation platform. The IET has decided to make use of this opportunity to refresh and improve the IET Digital Library service.

Who will provide our new platform?

The new IET Digital Library will be hosted on the *pub2web* platform provided by Publishing Technology.

What's the difference?

Aside from a fresh, new look and an enhanced user interface, the new site offers you improved site navigation and search functionality. These features include:

- Breadcrumb navigation and faceted search filters
- Enhanced browsing
- Auto-suggest search term
- Athens and Shibboleth authentications
- COUNTER-compliant usage reports for books (BR1 for whole books, as well as BR2 for chapters)
- Access keys shown against articles, instantly letting the users know their entitlement to the full text

Which browsers will the new site support?

The following browsers will be supported on PC and Macintosh platforms:

Browser	Version
Internet Explorer	For the optimal experience, please **use IE8 or above**; however, also compatible with IE7
Firefox	Latest version on PC and Mac
Safari	Latest version on PC and Mac
Google Chrome	Latest version on PC and Mac

Does the site meet accessibility guidelines?

We have aimed for WACAG 1.0 AA compliance (A = lowest and AAA = highest) with the Web Accessibility Initiative recommendations (WAI) and compliance with Section 508 Amendment to the Rehabilitation Act of 1973. Full guidelines on WAI compliance can be found at http://www.w3.org/WAI/.

Do you use any cookies?

Cookies are used to help provide the users with the best possible online experience, such as remembering the user session and tracking website performance.

The IET informs users of its use of cookies when they first visit the site. For more information, please refer to the IET cookies statement.

Transition to the new platform

When will the new platform be launched?

We are scheduled to launch the new site **during the week commencing 19 November 2012** but we will continue to keep you updated in the coming days.

Will both platforms be accessible at the same time?

It is not possible to run both platforms in parallel and the current site will be taken down when the new site launches. There will be further communication regarding the change-over period nearer the date.

Will there be any period of downtime at the time of launch?

We are aiming for minimal disruption to your access during the platform transition but it is possible that there will be some downtime. However, we will notify you in advance and confirm the exact timings nearer the launch date.

Will all the content be available on the new IET Digital Library?

Yes, all the content that is on the current platform will be transferred to the new platform.

What will happen to our online subscriptions/access?

Your subscriptions/access will be transferred automatically from the existing platform to the new IET Digital Library as part of the migration process.

How about my preferences, such as saved searches and email alerts?

While the new site includes personalisation features, it was not possible to transfer all the user's settings to the new platform. The features that **will not** be transferred include:

- MyProfile
- Search alerts
- ToC (Table of Contents) alerts
- Saved searches
- MyArticles and MyPublications

If you wish to transfer, it is recommended that you make a note of your details including the list of articles and publications **before Friday 16 November**. There also will be a separate communication to inform the recipients of ToC alerts containing instructions on creating alerts on the new platform.

Once the new site goes live, you will be able to register on the new platform to create your personal account where you can configure your personal preferences on the IET Digital Library.

Will I need to update MARC records for eBooks?

No, there is no need for you to update the MARC records, since it uses DOI (Digital Object Identifier). You will be able to download the latest MARC records from the **Administration Area** for the new platform.

Will a new Licence Agreement be required?

We have drafted a new Licence Agreement to take into account the change of platform provider and the wider range of products that we now have available. The main terms and conditions of the Licence Agreement are essentially the same and under Clause 6c, we shall assume that you wish to continue with the current signed Licence Agreement.

If you would like to sign a new License Agreement, please contact the IET customer support team.

Library Administration

How can I administer my IET Digital Library subscription?

If you are a librarian or administrator then you have access to the **Administration Area** for the new platform where you can:

- Update your contact details
- Customise IET Digital Library link settings (see **Is there a user** guide for the Institutional Administration Area?

We are currently producing a quick start guide for the new platform, which will be available in time for the launch.

- Linking to the IET Digital Library section)
- Customise the IET Digital Library interface with your own logo (see **Institutional branding** section)
- Download the COUNTER-compliant usage reports (see **COUNTER usage reports** section)
- Download MARC records

I am an administrator for my institution's subscription. How do I access this area?

A notification email with your new username and password to access the **Administration Area** will be sent to you.

Will I need to update my IP address?

Your IP address(es) will be automatically transferred to the new platform as part of the migration. **You are not required to do anything in order to activate the existing subscription**.

However we do advise you to check whether or not your IP addresses are correctly registered to your account. Once you receive your new username and password, please activate the Administration account so you can access the **Administration Area** for IET Digital Library.

What details will be migrated across to the new platform?

As part of the platform migration, we will be:

- Migrating your IP addresses
- Your subscription details
- Link server details including the URL and description where applicable

Is there a user guide for the Institutional Administration Area?

We are currently producing a quick start guide for the new platform, which will be available in time for the launch.

Linking to the IET Digital Library

What will happen to the current links to the IET Digital Library?

The new site will retain its current domain name (i.e. http://ietdl.org or http://digital-library.theiet.org/) but the pages for publications will have new URLs.

What's happening to the DOIs?

Work is scheduled to update all of our DOIs with CrossRef to coincide with the launch of the new IET Digital Library.

Which link resolver services will the new IET Digital Library support?

All publications on the IET Digital Library will continue to be KBART (Knowledge Base and Related Tools) compliant, and will support the following link resolvers:

- ExLibris
- Serial Solutions
- Ovid
- EBSCO
- Any other link resolvers that accept the KBART compliant files.

IET Digital Library is OpenURL compliant with version 0.1 and 1.0.

Will you be updating the Knowledge base?

We have given the link resolver providers notice about the new platform and we will be providing the new KBART files as they become available. The IET will continue to provide the file of metadata, which will be available for you to download from the **Administration Area**.

How do outbound links work on IET Digital Library?

If you are an Institutional Administrator then you can configure the outbound links (linking from IET Digital Library) to any link resolver services using the **Administration Area**.

Once configured, the links to the institution's link resolver will appear when accessing references.

Is it possible to create a persistent link to an article, issue, title, chapter, or book on the new platform for bookmarking (other than DOI)?

It is possible to create a link by following the URL structure shown below:

Note: All URLs will start with http://digital-library.theiet.org

Page name	Current	Example
Journal / magazine title	/content/ journals/[**journal code**]	Electronics Letters http://digital-library.theiet.org/content/journals/el E&T http://digital-library.theiet.org/content/journals/et
Issue (Journal / magazine)	/content/ journals/**[journal code**]/[**vol**]/[**issue**]	*IET Circuits, Devices & Systems, Volume 5, Issue 1* http://digital-library.theiet.org/content/journals/iet-cds/5/1
Article (Journal / magazine)	/content/journals/[**DOI**]	http://digital-library.theiet.org/content/journals/10.1049/iet-bmt.2011.0012
Book series	/content/books/[**series code**]	Control Engineering series http://digital-library.theiet.org/content/books/ce/

Page name	Current	Example
Book	/content/books/[**series code**]/[**book code**]	*Advanced Radar Techniques and Systems* http://digital-library.theiet.org/content/books/ra/PBRA004E
Chapter	/content/books/[**DOI**]	http://digital-library.theiet.org/content/books/10.1049/PBPO040E_ch3
Conference proceeding or Seminar digest	/content/conferences/[**meeting code**]	20th International Conference and Exhibition on Electricity Distribution (CIRED 2009), 8-11 June 2009 http://digital-library.theiet.org/content/conferences/CP550
Conference article	/content/conferences/[DOI]	http://digital-library.theiet.org/content/conferences/10.1049/ic.2011.0038

Will you be redirecting links to journals, books and conferences?

Yes, we will be putting redirects in place for the following landing pages:

- Journals and magazine pages
- eBooks homepages
- Conferences homepages
- Individual journal homepage
- Individual articles and chapters

Anyone following many of the old links will be redirected to the correct location on the new platform. However we do advise that you update your library catalogues with links to new IET Digital Library in due course.

COUNTER usage reports

Once the new site is launched, what will happen to my historical usage data?

The following reports will be transferred from the current platform:

- Journal Report 1: in csv, 2011 and 2012 (up to the launch date)
- Book Report 1: in csv; 2011 and 2012 (up to the launch date)
- Book Report 2: in csv; 2011 and 2012 (up to the launch date)

However, for security, we strongly advise that you download the reports from the current platform before the launch of new IET Digital Library.

Which COUNTER compliant reports are supported?

The following reports are available via the **Administration Area**:

- **Journal Report 1:** Number of successful full-text article requests by month and journal
- **Book Report 1:** Number of successful requests by month and title

- **Book Report 2:** Number of successful section requests by month and title
- **Consortium Report 1:** Number of successful full-text journal article or book chapter requests by month

Which reports can be downloaded using the SUSHI protocol?

The following SUSHI reports are available:

- Journal Report 1
- Consortium Report 1

For more information about SUSHI please visit http://www.niso.org/workrooms/sushi.

To enable SUSHI reports for your institution login as the administrator in the **Administration Area** of the new site to obtain a Requestor ID and Customer ID. This will then allow you to obtain the SUSHI reports via a web services request to http://www.digital-library.theiet.org/admin/statistics/sushiservice.

Federated search (meta-search)

Is it possible to set up the library's search portal to target IET Digital Library?

Federated search will be possible through the SRU (**S**earch **R**etrieve via **U**RL) protocol. For more information about the SRU standard, please refer to the Library of Congress SRU Standard.

Authentications/access

What authentication options will be available?

The following options are supported by the IET Digital Library:

- IP address
- Proxy server
- Username / password (for personal subscribers only)
- Referring URL

My organisation does not have static IP addresses. Can we authenticate using Referring URL?

Please contact the IET customer support team with your details.

Institutional branding

Is it possible to customise the site so that my patrons are aware that we are providing access to the site?

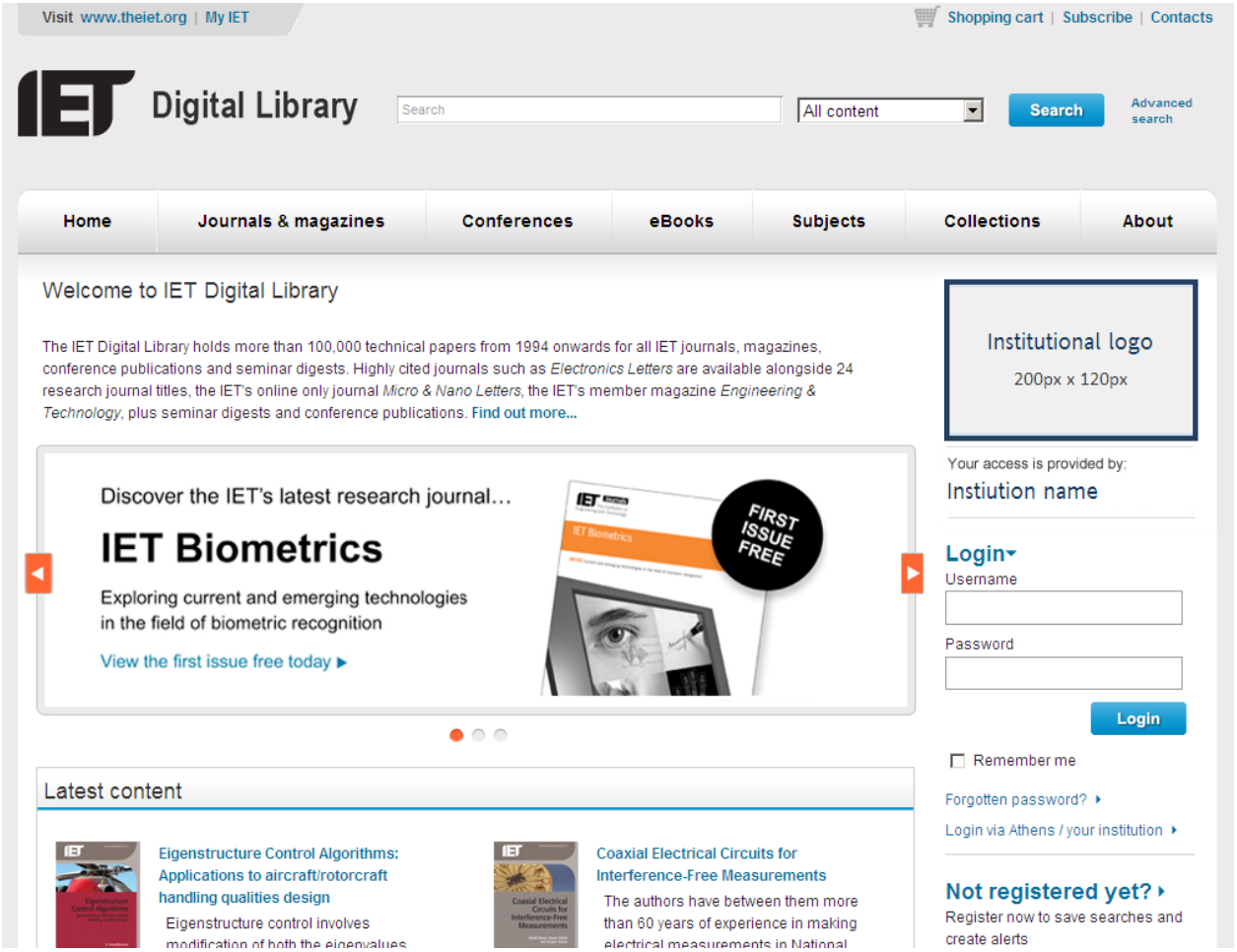
For IP authenticated customers, your institution name will automatically be shown on the site.

Is it possible to configure the site to add our library logo?

Yes. You can add your institution's logo via **Administration Area**.

Where will it appear?

The logo will appear on the right hand side of the screen – see the boxed area in the example overleaf:



What format should be used for the logo?

For optimal display, your logo image should be no larger than:

- 200 px (width)
- 120 px (height)

Most common file formats are supported, including gif, jpeg and png.

Contact details

For any queries during and after the migration, please email ietdl@theiet.org.